

SUBSTITUTE SPECIFICATION

There is provided a coin laundry management system including a coin laundry concentrated control section and a network camera which are arranged in a coin laundry store and a central control device which is arranged at an administrator side and connected to the coin laundry concentrated control section and the network camera via prescribed communication means. The coin laundry concentrated control section is connected to the central control device via the public line network. Moreover, the network camera is all the time connected to the central control device by the Internet. The administrator side performs remote management of a coin laundry device according to the near real time moving image inside the store displayed on the central control device and the state of the coin laundry device. Thus, the present invention provides a coin laundry management system which makes it possible to respond to complaints from a customer rapidly and appropriately, to ensure the security of the store and to realize the outsourcing of the coin laundry management business.